Reach the top with SelectLine!
SelectLine –
Specialising in ERP Software
for over 25 years

SelectLine Software GmbH has been a specialist in commercial software for over 25 years. More than 60,000 users from German-speaking countries use software solutions from SelectLine in their daily work. Along with the many retail partners that have been trained, more than 100 SelectLine employees in Germany attach a great deal of importance to providing you with solutions that are made to fit the way you work.

The future-proof technology and wide range of services is designed to easily keep in step the needs of your business as it grows.

SelectLine has been very successful over the years. It’s not just because of its exceptional performance of the software, it’s also thanks to the dense network of trained retail specialists who support customers on site. SelectLine is the right choice for those interested in reducing costs, optimising business processes, minimising risks and helping customer relationships to be more profitable.

The software solutions are sector neutral, highly adaptable, easy to use and benefit from an extremely short implementation phase. SelectLine provides a central data management system for your company in which all systemically relevant information is stored in a standardised format.

Company procedures are subject to constant change. This doesn’t pose the slightest problem for SelectLine. Thanks to being in constant contact with customers with the help of authorised retail partners, even complex business processes can be successfully integrated into the software in a user-friendly way.

The numerous additional modules and options for return mailing (RMA), customer relationship management (CRM), production planning (planning board) and mobile access to your merchandise management (SL.mobile) are all extremely innovative.

About SelectLine
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Implementation
The software solutions are sector neutral, highly adaptable, easy to use and benefit from an extremely short implementation phase. SelectLine provides a central data management system for your company in which all systemically relevant information is stored in a standardised format. Company procedures are subject to constant change. This doesn’t pose the slightest problem for SelectLine. Thanks to being in constant contact with customers with the help of authorised retail partners, even complex business processes can be successfully integrated into the software in a user-friendly way.

Benefit from programmes that take care of your company’s merchandise management and accounting needs as well as optimising production.

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Here is your added value
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Not only have we replaced an ERP-system with a new one, but with SelectLine, we have also gained a multitude of additional options for optimal business management.

Börger GmbH & Co. KG, Managing Partner Stefan Meck

Easy to handle
This program, along with its extensive functionality, is very convincing and will support you in carrying out your core business activities professionally and efficiently. SelectLine definitely stands out for its user-friendliness and has been rated several times as superior by clients, as well as independent surveys.

Clear screens enable safe and fast work. You can display or hide additional functions on separate pages at any time.

Versatility in use
SelectLine offers a wide range of industry-specific functions for small and medium-sized enterprises. For example, you can choose from four different BOM-types or, if desired, you can refer to the serial and batch number management for process documentation. Or you can use the extremely practical work order function to organize your production. Storing detailed item descriptions is possible without any problems. The SelectLine ERP perfectly adapts to the most varied industry requirements in every situation.

Flexibility in invoicing
Do you charge customer-specific prices or discounts? Are different VAT rates an issue when invoicing? Or perhaps partial deliveries and collective invoices? The SelectLine ERP covers all these requirements elegantly. Monitoring and calculating subscriptions and maintenance contracts is routine. So there’s no reason you still do that manually today.

Individually designed screens
With SelectLine ERP, you do not need to settle for standard screens. Using a screen editor, you can customize the screens individually according to your needs and modify them specifically. Also, the document editor makes it easy to generate additional documents such as pro forma invoices or hide documents that are not required.

Reliable in inventory management
Your sales may work very well, but the deal is not complete until you can deliver on time. Transparent warehouse management and perfectly organized purchasing of goods are therefore essential. The program will automatically suggest which items to order and when, so that you can safely fulfill your delivery commitments.

It also informs you about the current stock, possible suppliers and corresponding delivery dates.

Advance Payment
The advance payment receipt is a solution that is completely integrated into the document system and the OR-management for processing advance payment transactions. The advance payment receipt is a receipt on the ERP output page, which you can use to ask your customer to pay something before receiving the service from you. You can also manage and assign advance payments. If the advance payment receipt is handed over till the invoice, a fully automatic settlement of the invoice with the advance payment is done, without you having to intervene.

Electronic Payments
Naturally, SelectLine ERP also uses all technical options for payments, such as HBCI, EBICS and PayPal, to make your job easier.

Fully integrated in SelectLine-Accounting System
ERP and accounting are perfectly coordinated. Intelligent interfaces synchronize all data automatically. Both programs are always up-to-date.

Highlights:
- Price lists, prices and various discount options
- Work order for production
- Projects and contracts
- Serial/lot management
- Foreign currencies and languages
- Integration of open items
- Electronic Payments
- Integrated CRM-module
- Advance payment receipt

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The CRM system has added a fundamental component to our SelectLine ERP system. Thanks to the CRM module, easy planning, supervision and implementation of all customers and prospective contacts is possible.

ORCA Software GmbH, Sales Director Franz-Josef Cordes

Integrated in the SelectLine ERP system
As a fully integrated module for SelectLine inventory management, SelectLine CRM offers you a multitude of practical functions that help you maintain contact information centrally and evaluate it at any time. Using the full text search, you will find the desired contact details within seconds.

The mail merge and e-mail function helps you systematically and efficiently implement marketing and sales activities. An appropriate contact allocation during shipping is done automatically. Your entire e-mail traffic is handled centrally by SelectLine through CRM.

Arrange windows flexibly
Using the window system, you can simply click on each dialogue and move it to any screen outside the main window.

Keep an eye on all appointments
Keep track of all your appointments with the built-in calendar in CRM. You can create as many calendars as you like and assign them to the users of your ERP system. All calendars can be synchronized using the integrated CalDav interface.

Commercial data in compressed form
Thanks to the perfect connection to the ERP, you always have access to important commercial customer and supplier data in CRM. In compressed form, the program shows you annual sales, open items, credit limits, a list of the highest-selling items and information about the last sale or purchase. Documents, projects and RMA transactions can also be retrieved using the address screen directly in the ERP system.

Determine sales opportunities transparently
Plan and manage your sales and marketing activities by taking a look at your qualified and unqualified opportunities. With the sales funnel, you can evaluate the sales opportunities by employee or individual sales phases at the click of a mouse and thus receive a preview of potential and future orders as well as expected sales.

Implement campaign management in a simple, effective and cost-efficient manner
With campaign management, we provide you with a tool that enables you to easily and efficiently alert your customers to new campaigns, services or products. Based on the customer information and data collected in CRM, you can derive detailed advertising measures and provide your selected target group with the right information material at the right time via the ideal communication channel (direct mailing, e-mail or telemarketing).

Our solution supports you in all areas from campaign creation through management to evaluation.
- Easily filter your contacts according to various criteria and identify a suitable target group for your upcoming marketing campaign.
- Create personalized serialized e-mails and letters in no time.
- Always keep an overview and record all relevant customer reactions directly in CRM.
- Manage and control ongoing campaigns at the touch of a button.

Journals - the central point for Your customer communication
Keep an eye on the communication with your customers, prospects and suppliers with the journal overview. Telephone calls, e-mails, letters as well as visit reports are summarized in this central data management.

All important information is thus always directly accessible to all employees. Even important notes e.g. invoices or agreements on contracts can e.g. be linked with the address via drag & drop and are thus easily retrievable.

Highlights:
- A central database for all addresses
- Management of relations between addresses
- Various search and research options
- Diverse contact types and keyword management
- Form letters and e-mails
- Internal e-mail program
- CTI - incoming and outgoing calls recording the beginning, end and duration of calls
- Integrated calendar with synchronization option
- Easy and fast customization of dialogues using the screen editor
Planning Board

Simpler, faster, better. Production processes can now be displayed much more efficiently with the planning board. The dynamic adjustment of rescheduling, whether during the set-up process or during production, makes working in manufacturing much more manageable.

LINKE GmbH, Managing Director Linke

Detailed Production Processes
All users of SelectLine have the option of displaying work orders with the help of production orientation. This is the cornerstone of SelectLine’s planning board. From here it can be easily expanded to display each process in detail. The production-relevant data is entered as additional merchandise management master data so that the work orders can be planned properly.

Separation of material and production costs
It’s also possible to record set-up times that are taken into account in the work schedule as well as in the actual production cost determination in the factory order. This is done by entering the steps in the work order separately from the production parts list. Each work step gets entered in separately noting the time and costs. The total time and production costs are calculated automatically in the work schedule.

Forward and backward scheduling
If a work order is not to start until a certain date, or if the earliest possible completion date has yet to be determined, you can choose the plan at the start date. If timely planning is required in order to start as late as possible, the delivery date plan must be selected. This is how the start date for production is established.

Forward and backward scheduling

Graphic representation
The display in the SelectLine planning board can be used to show a wide variety of differing time frames from a 5-minute view to a 90-day one. The work orders planned using current resources are displayed clearly in the time axis.

Planning simulation
In simulation mode, you can make changes to or continue with the planning process without affecting actual plan. Check the effects that the scheduling of another work order could have on the completion of existing work orders. You can copy the simulated plan over to the actual plan or discard it at any time.

Multiple Planning
You can use the multiple planning function to select several work orders and schedule them automatically one after the other. You can select which work orders are to be dispatched from the yet unscheduled work orders and determine the sequence as well as the planning direction.

Automatic planning adjustment
When manually rescheduling using the drag-and-drop method or adapting a work step to the values that you’ve entered, future planning can be automatically adjusted in such a way that the overloads caused by any adjustment can be eliminated immediately.
Thanks to SL.mobile, we always have the current data on the order at the ready in meetings with customers so that one can respond directly to customer requests on site. SL.mobile helps you build customer loyalty.

Baumberger Schweisstechnik a subsidiary of Linde Schweisstechnik GmbH, Ralf Wentrigmann Branch Manager

Document entry with a signature
New types of receipts can be created with SL.mobile. Prices and discounts are proposed automatically by the tool. The new receipts can be signed directly on your tablet or smartphone. In addition, payments can be entered into the system and confirmed straightforward.

CRM
You have access to every CRM entry and can quickly find all relevant information about a customer by performing a quick search. New CRM entries can be entered very easily and assigned to an address directly.

Customer view
When talking with customers, you can activate “Customer View” mode, in which certain items, such as the profits or calculation price are hidden away from view. This allows you to view the customer’s data or articles together with the customer without giving them access to internal company information.

Turnover evaluation SL.mobile
Offers you a live overview of your current sales figures - both as a graphic and in table format. You can view and compare the previous sales figures for each article, customer and employee. In the special “boss” mode, you can also see the customers, employees and articles with the highest turnover.

Individual adjustments and rights management
Each user can be given specifically defined rights. For example, use the representative view to restrict the view of sales employees for their respective customer base.

Easy to set up and supported on a wide range devices
SL.mobile is compatible with a wide variety of devices including iOS, Android and Windows operating systems.

Of course, it can also be used on a laptop or PC/Mac via your browser. With the SL.mobile Manager, we provide you with an easy to use tool that allows you to set up SL.mobile on your server.

The RMA module helps us to determine the reasons behind the returns and evaluate them. This enables us to be flexible and react quickly to market requirements.

Pneumax GmbH, Fabio Massaro Sales Manager

The abbreviation RMA stands for Return Merchandise Authorisation or Return Material Authorisation. This refers to an identification number assigned by the supplier for the return of goods, the so-called return authorisation number. This identification number is necessary so that the dealer or supplier can correctly reassign the return shipment. With the RMA module you can manage returns in the SelectLine merchandise management system with clarity and ease.

Evaluations and history
RMA transactions can be evaluated in an annual overview by month or per article within a specific timeframe. You can filter the evaluations according to article, customer, status, reason for return and course of action.

Customisation and individualisation options
The licencing of the RMA module provides an model operations layout for the handling of RMA processes. If the given fields and dialogues are not sufficient, you can have the RMA administration adapted and expanded by your SelectLine specialist.

Highlights:
• Document entry with a signature
• Address processing
• Creating addresses
• Customer data query and CRM information
• Analysis of sales figures
• Multi-client capability and multilingualism
• Dashboard
• Easy-setup and simple rights management
• Available for tablets and smartphones

Baumberger Schweisstechnik a subsidiary of Linde Schweisstechnik GmbH, Ralf Wentrigmann Branch Manager

Highlights:
• Quick and easy to use
• RMA processes can be handled with a remarkable speed
• There are many configuration options for the article’s status reason of return and course of action
The Cash Register System from SelectLine

What the cash register offers
With SelectLine you get a cash register system and a merchandise management system in one. The system is easy to use and offers numerous functions that make your employees’ jobs much easier on the sales front. The cash register offers you the advantage of being able to place all of the sales that take place in your store directly into your merchandise management system. Stock levels are updated immediately and detailed sales statistics can be generated if required.

At the push of a button, the SelectLine cash register system creates the daily closing for you. Together with the SelectLine merchandise management, the sold articles can then be easily reordered. Get the most out of your product range using detailed statistics. The SelectLine cash register solution guarantees that you’ll have the fastest processing times possible. Cost-conscious people can use their existing computer and printer to create a simple cash register system with the help of the SelectLine software. Modern and innovative companies that demand up-to-date design in addition to a powerful cash register opt for the SelectLine complete solution.

The powerful terminal with the connected cash drawer, customer display, receipt printer and scanner leaves nothing to be desired.

Customised payment methods
The SelectLine cash register system isn’t just for cash purchases, you can also accept payment by Maestro or credit card, by cheque or goods voucher. The SelectLine cash register system can be tailored to your individual needs as well as to those of your customers.

Touch or Type
The cash register system can be operated using both a touch-screen and a keyboard.

As many cash registers as you wish
You can configure as many cash registers as you wish and configure each branch with the merchandise management system. You can determine how your cash register system is set up.

Lotto/Post Shop Bernburg, Store Owner Holger Werner

Highlights:
- A cash register system and merchandise management system combined in one piece of software
- Process and analyse sales right away using the merchandise management system
- Very intuitive
- Can be tailored to your own unique way of working
- Function switch
- Fulfils all requirements for GoBD-compliant operation

For me, the speed of checkout is crucial. With the new SelectLine checkout system, I can now complete the checkout process in just three steps and be ready to serve the next customer. Thanks to the intuitive interface, my employee was able to starting using it immediately with hardly any training.
The Accounting System

EASY TO USE
The advantages of software that can also be used efficiently and professionally by employees with little knowledge of accounting after only a short training period are especially noticeable in small and medium-sized companies. SelectLine Accounting has a very user-friendly and logical structure. It meets all the requirements of a modern company. Easy-to-use options for data transfer enable you to work very efficiently when accounting is combined with merchandise management.

Comprehensive Analysis capabilities
You can analyse the financial data for the current year and all previous fiscal years, at any time, using one or some of the various reports. Whether you want to know how high the contribution margin is at the present moment or how the customers compare - SelectLine Accounting offers you a whole range of helpful evaluation tools. If you require additional information, you can also define your own key figures and make comparisons.

Reliable facts at the touch of a button
The software doesn’t make any decisions for you. The programme shows you, for example, how high your open receivables and payables are currently, how many sales tax payments you can expect, or how the payroll total is currently looking like.

In just a short time, the accounting software will prepare a detailed balance sheet as well as a profit and loss statement for you.

Advance return for tax on sales/purchases and a summary statement
At the push of a button, the software creates the advance return for tax on sales/purchases as a form or lets you do it online via ELSTER. The summary statement can also be sent online.

Simple and efficient data entry
Accounting processes have been optimised down to the very last detail. The more standard data, texts and processes that are stored in the programme, the easier and more efficient it is to work with them in your daily work.

A batch transaction function is available for recurring transactions such as rent, leasing instalments or wage payments. If required, accounting texts can also be permanently assigned to an account.

Of course, they can be overwritten at any time. The transaction screens are configurable. You decide how things should be displayed. Decide for yourself how you want to enter the account numbers, enter the number, amount and date. SelectLine Accounting provides you with every convenience so that you can work efficiently and with ease.

BWA for multiple periods
The business assessment is also available as a ‘multi-period BWA’. This allows you to display the BWA values as a monthly comparison.

Customised assessments in Excel
SelectLine Accounting has practical OLE connections that enable you to execute customised assessments in various spreadsheet programmes in the background while the transactions are taking place. You will attain the highest level of transparency possible in your financial bookkeeping and save you having to make consuming manual entries.

Transparency in costs thanks to cost accounting
Total transparency relating to costs is essential in modern management - not only in large companies, but in small and medium-sized enterprises as well. Individual cost centres, cost categories and cost unit accounting form the basis for a detailed analysis of your firm’s cost and earnings situation. It shows you which projects, departments or employees have contributed to ensuring economic success.

Commodities are business assets
The Asset Accounting module fulfils your accounting needs. The asset can be automatically transferred to an asset account at every transaction. The procedure can also be reversed – the transactions are generated from the asset entered, the transactions entered and, of course, the depreciation. The depreciation process becomes immediately clear. Replacement and insurance values can also be managed and listed.

Ult’s important to us that company figures are quick and easy to calculate that professional liquidity planning can be done at the press of a button and that smart decisions for investments are easier to make. Right from the start, we only considered an integrated solution as a serious option. SelectLine Merchandise management and SelectLine accounting software are a perfect match.

art of fire DESIGN-FORUM GmbH, Torsten Wagner Managing Director

Highlights:
• Multi-client capability
• Use as many currencies as you wish for the transactions
• OP management including the dunning process
• UVA and ZM using ELSTER
• Payment transactions with links to banks
• Numerous options for analysis
Service offerings

Consulting and service offerings
Competent SelectLine partners are at your service so that you can make the most of all of the capabilities provided in the SelectLine programmes. They ensure that the software has been implemented correctly and tailored to your individual needs. Starting with the decision regarding which software - Standard, Gold, Platinum or Diamond - is best suited for you, right through to supporting you with its implementation for a demanding project.

Service and support offerings
SelectLine doesn’t just support you with getting your software up and running, we also help you in your daily work. Depending on your requirements, various types of service and support are available for any questions regarding the handling of the software. Our software is aimed at providing you with real added value in your daily work for years to come.

A wide range of training modules
The SelectLine programmes are simple and intuitive to use, but it is even easier if you are introduced to the programme and trained by a specialist. That’s why we offer you various courses and training modules. Courses range from very basic to workshops about customised training on site.

Developed for the future
SelectLine offers you the certainty of always working with a software solution that is up to the task of dealing with today’s technological demands. The programmes have been developed with the most modern object-oriented programming languages. By using the Microsoft SQL Server, the data is managed on a strong SQL database.

The search functions are also extremely user-friendly. Whether you are looking for an article, an address or a telephone number - simply enter the term in the corresponding field and the data will appear.

Use of third-party programmes
All data recorded in SelectLine can of course be processed using external programmes such as Excel, Word, etc. This is especially useful for creating unique diagrams and graphs.

Specialised Assessments
SelectLine Software offers you an extensive range of different analysis and assessment tools. You can access all of the data at any time using the standardised SQL query language. If you need customised, company-specific statistics - for example, on wage costs, article and customer turnover or overtime, etc., these can be created yourself at any time using SelectLine’s reporting system.

Fully customisable
Despite its standardised programme structure, SelectLine offers you a crucial advantage as you can adapt the software to your needs with a great degree of flexibility. The data input screens in the various programmes only contain information that is relevant for your company. You can simply hide input fields that you do not need. You design forms such as invoices, delivery notes, work orders, etc., according to your needs.

SelectLine Toolbox and Mask Editor
With these practical tools you can adjust all standard masks to your personal needs. Even access to third-party products is possible.

SYSTEM REQUIREMENTS

Hardware:
The hardware requirements for the server or workstation depend on the operating systems used, the database server and the number of users accessing the database simultaneously. Please consult Microsoft’s hardware recommendations.

Server operating systems supported by SelectLine:

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Supported from SelectLine Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 8</td>
<td>12.0.2.0</td>
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<tr>
<td>Windows 8.1</td>
<td>14.0.0</td>
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<tr>
<td>Windows 10</td>
<td>15.0.0</td>
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<td>Windows-Server 2012</td>
<td>13.0.1</td>
</tr>
<tr>
<td>Windows-Server 2012 R2</td>
<td>14.0.0</td>
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<tr>
<td>Windows-Server 2016</td>
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</tbody>
</table>

Database servers supported by SelectLine:

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<tbody>
<tr>
<td>SQL-Server 2012</td>
<td>11.5.2.1</td>
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<tr>
<td>SQL-Server 2014</td>
<td>13.3.0</td>
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<tr>
<td>SQL-Server 2016</td>
<td>16.2.0</td>
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<tr>
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Note:
Version 1.0 as of May 2018
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